

NEWSLETTER

Spring 2025

Welcome to our latest newsletter! Read on for a round-up of what's been going on recently with Hierarchy.



WELCOME TO THE TEAM!



Welcome to our new colleagues who have joined the team over the past few months: Sumesh, Leo, Debbie, Sam, Kemi, Carol, Daniel & Sajin.

We are so glad to have you on board!

COLLEAGUE RECOGNITION

Well done to the following colleagues who were all nominated by their teammates for employee of the month: Sumesh, Henry, Leo, Olayinka, Linju & Linda!



The winners for January and February are:

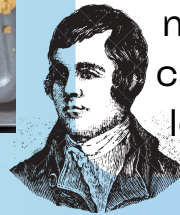
Olayinka and Henry!



Thank you team for the continued high standard of work you deliver, you are an asset to Hierarchy.

ACTIVITY CLUB

Over the last few months, we've had a fantastic time with a variety of fun activities planned at our activity club, including team-building games, Valentine's Day celebrations, jewellery making and our annual Christmas party which saw a HUGE turnout! It was really great to see everyone dancing and playing Christmas games!



Our service users and staff have been keeping busy at the activity club, celebrating Burns Night! They spent the day writing Burns poetry and making shortbread. As you can see from the photos, it looks absolutely delicious!

REVIEWS

Thank you to our clients who have left us reviews on Google, it makes us proud to see those 5 star reviews and motivates us to keep working hard and making improvements for you and your loved ones.



STAFF TRAINING

Our staff team have been busy completing refresher training on mental health first aid, lone working and documentation writing. We also have several team members who gained their SVQ last year.



George, Linda & Shirley completed their SVQ 3!

Tanatswa, Jade & Ruth completed their SVQ 2!

Congratulations to Shirley, Linda, Ruth, George and Tanatswa!

GOOD JOB TEAM!



UPCOMING EVENTS

We have a line up of exciting activities planned this year for everyone to take part in and enjoy! These include :



An easter event and our annual summer gala day
Service user days out
Staff team bonding sessions
Our annual Christmas party



If you have any suggestions for activities or outings you would like to see added, please contact Stevi at stevie@hbsolutions.co.uk

EMPLOYEE SPOTLIGHT

Our Registered Manager, Paula, celebrated 2 years with Hierarchy in February!

Her dedication and passion has made a real difference, and we're grateful to have her as part of the team. The office wouldn't be the same without her "jokes"!



Here's to the next 2 years!



GET IN TOUCH



If you'd like to get in touch with us, please find our contact details below

Hierarchy office number: 01506 238240

Contact email: naomi@hss-uk.org.uk

Website and blog: hss-uk.org.uk

USEFUL CONTACTS

Please see a list below of some contacts that may be helpful to you or someone you know.

NHS24 - 111 (listen for Mental Health option)

Breathing Space - 0800 838587 / webchat - [@breathingspace.scot](https://www.breathingspace.scot)

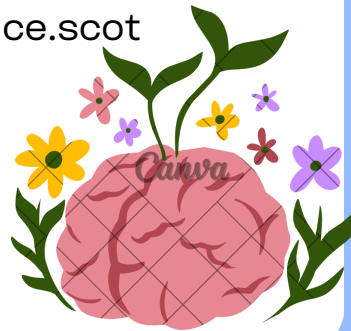
Living Life - 0800 328 9655

Samaritans - 116 123

Shout crisis textline - text SHOUT to 85258

MIND - 0300 123 3393

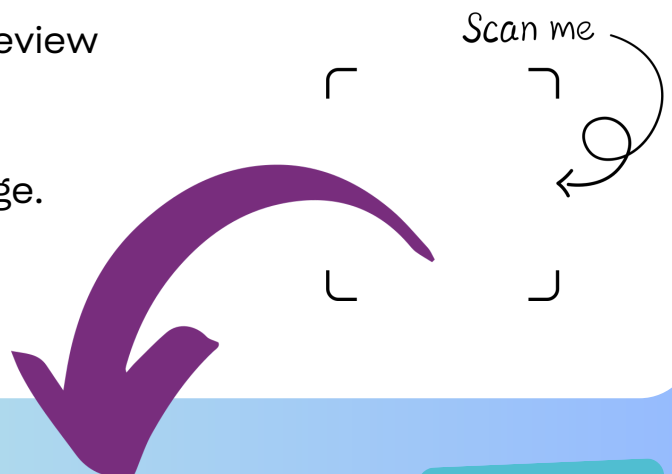
CALM - 0800 585858



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PLEASE TAKE A MOMENT TO REVIEW US

Scan the QR code below and enter
your review on **homecare.co.uk** for
Hierarchy Support Services



Alternatively, visit homecare.co.uk/submitreview
or pick up a homecare.co.uk review card

Word Search Puzzle

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BUNNY
LAMB
EASTER

CHICK
TULIP

RAINBOW
SUN

FLOWERS
EGG